

Registering for network labs



The process is slightly different depending on whether you're registering for Essilor labs, Essilor partner labs or Luxottica Lab Services

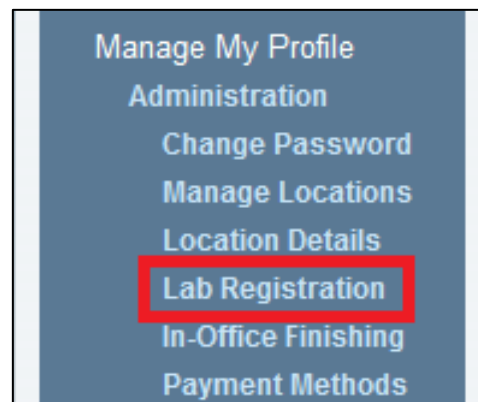


You can register for as many labs as you want

How to register lab account(s) for your EyeMed orders

STEP 1

Navigate to the **Provider Tools** sidebar. Under **Manage My Profile**, select **Lab Registration**.



STEP 2

Select the **Tax Entity** and **Location** from the drop-down menus to view the lab accounts on file for the selected location.

Lab Registration

Below is a list of locations associated with this login. To view labs associated to a location, click on the "Yes." To begin setup of a lab account, select address(es) and click "Set Up Account."

Location Information

Tax Entity	--- Select a Tax Entity ---
Location	Choose a Location

[View Lab Accounts](#)

STEP 3

Find the lab account you'd like to use. You can filter the results by typing the information like lab name, state, lab account or services provided in the **Filter** box.

Lab Registration

Below are the labs currently available to you. To continue the setup process, click the radio button next to the lab of your choice.

Location1861 TOWNE PARK DR, TROY, 45373 (A17101) [\(Change Location\)](#)

Select a Lab

Show10 entriesFilter:

Lab Name	City	State	Services Provided
☒ Southern Optical	Pearl	MA	
☐ Meridian Optical Laboratory	Phoenix	AZ	Commercial 1 Commercial 2 Commercial VCP 1 Commercial VCP 2
☐ Bristow Optical	Tucson	AZ	Commercial 1 Commercial 2 Commercial VCP 1 Commercial VCP 2
☐ Bartley Optical	Azusa	CA	Commercial 1 Commercial 2 Commercial VCP 1 Commercial VCP 2
☐ Elite Optical	Rancho Dominguez	CA	Commercial 1 Commercial 2 Commercial VCP 1 Commercial VCP 2
☐ Elite Optical	Sacramento	CA	Commercial 1 Commercial 2 Commercial VCP 1 Commercial VCP 2
☐ Meridian Optical Laboratory	San Diego	CA	Commercial 1 Commercial 2 Commercial VCP 1 Commercial VCP 2
☐ Elite Optical	Visalia	CA	Commercial 1 Commercial 2 Commercial VCP 1

If the account has an **Enabled** status, you'll be able to use that lab account for all indicated services.

Lab Accounts

Below is a list of lab accounts associated with this location. Click the Change link to enable or disable a lab account for use for EyeMed orders.

Name	Location	Phone	Account Number	Services Provided	Status
Walman Optical Baltimore (MC)	Baltimore, MD		21140660	Medicaid C (VA) Medicaid D (VP)	Enabled (Change)
Classic Optical	Youngstown, OH	330-759-5789	30000631	Medicaid A (NY) Medicaid B (AR) Medicaid C (VA) Medicaid D (VP)	Enabled (Change)

Showing 1 to 2 of 2 registered lab accounts

Click the Create New ELOA Lab Account button to set up a new ELOA account with an Essilor ELOA lab. To set up accounts for other labs, call the lab to create the lab account, then return to the Lab Registration page to enable the lab account (please allow at least 24 hours for the lab account to be visible).

Create New ELOA Lab Account

When you participate in different EyeMed programs, we'll tell you which lab services are required. As long as the lab you registered for provides the services needed for the program, you will not have to re-register.

How to enable an account

If the account you'd like to use is disabled, you need to:

STEP 1

Select **Change** under the status box.

Lab Accounts

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Showing 1 to 2 of 2 registered lab accounts

Click the Create New ELOA Lab Account button to set up a new ELOA account with an Essilor ELOA lab. To set up accounts for other labs, call the lab to create the lab account, then return to the Lab Registration page to enable the lab account (please allow at least 24 hours for the lab account to be visible).

[Create New ELOA Lab Account](#)

STEP 2

Accept the Terms and Conditions.

Lab Registration

ESSILOR REQUIRED SIGNATURE

☐ I confirm that the accounts I have selected for use for EyeMed member orders are existing accounts between BUYER and Essilor.

☐ I confirm that I am an authorized representative of Buyer with the requisite power and authority to authorize these accounts for use for lab orders for EyeMed members.

☐ I confirm and authorize the selected account(s) to be used by Essilor in completion of purchases for EyeMed members, thereby obligating BUYER to pay for such purchases in accordance with the applicable terms and conditions.

OK Cancel

Select Optical Columbus, OH 800-331-1603 2676 Commercial VCP 1 Disabled (Change)
Commercial VCP 2

Showing 1 to 1 of 221 registered lab accounts

Click the Create New ELOA Lab Account button to set up a new ELOA account with an Essilor ELOA lab. To set up accounts for other labs, call the lab to create the lab account, then return to the Lab Registration page to enable the lab account (please allow at least 24 hours for the lab account to be visible).

The lab should now appear as enabled.

Lab Accounts

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Showing 1 to 2 of 2 registered lab accounts

Click the Create New ELOA Lab Account button to set up a new ELOA account with an Essilor ELOA lab. To set up accounts for other labs, call the lab to create the lab account, then return to the Lab Registration page to enable the lab account (please allow at least 24 hours for the lab account to be visible).

[Create New ELOA Lab Account](#)

If you need to set up a lab account, you'll need to contact the lab to set up with the lab directly. The new account will appear in your list Lab Accounts within 24-48 hours, at which time you can enable it using the process above.

Contact information

Customer Care Center: 888.581.3648

For questions on claims, associating a network lab or on claims reconciliation.

Classic Optical: 888.522.2020

For help registering, locating an existing Classic Optical account, to make changes to lab account (including updating contact or billing information) or to change or inquire about in-process lab orders.

Essilor lab questions: 888.889.9680

For help registering, locating an existing ELOA account, to make changes to lab account (including updating contact or billing information) or to change or inquire about in-process lab orders.

Luxottica Lab Services (LLS) questions: 855.522.4545

For help registering, locating an existing LLS account, to make changes to lab account (including updating contact or billing information) or to change or inquire about in-process lab orders.