Submitting Lab Claims for Dispensing Fees

North Carolina Medicaid

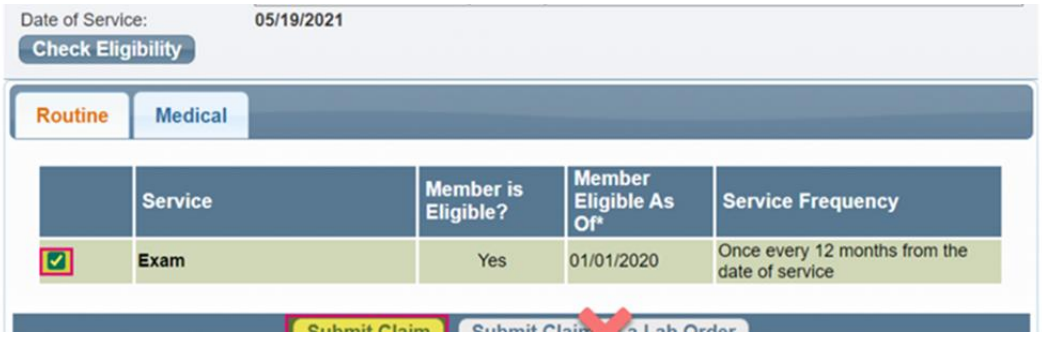
There are two different ways a provider can file for the glasses dispensing fee depending on whether they also provided the exam or not.

How to file for exam AND glasses dispensing

When you pull up the member, you will ONLY see "Exam", **but you CAN file for the glasses dispensing fee under "Exam."**

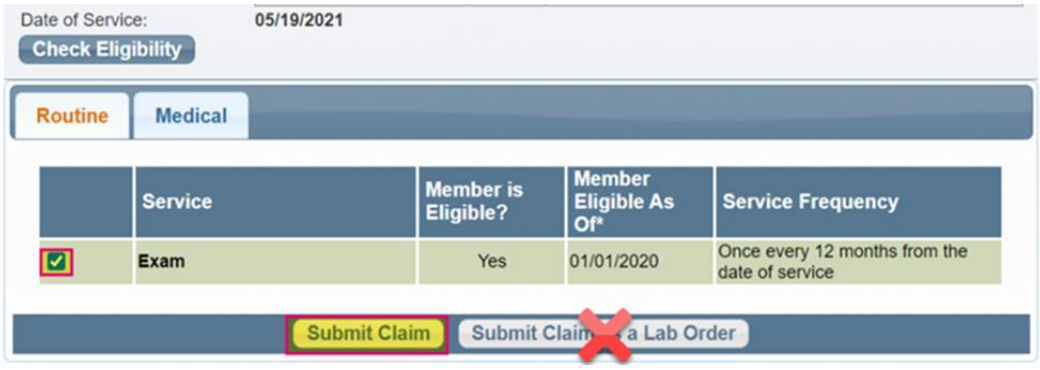
Step 1

Check the box for "**Exam**."



Step 2

Click "**Submit claim**." Never use the "Submit Claim as a Lab Order" button for North Carolina Medicaid claims.



Step 3

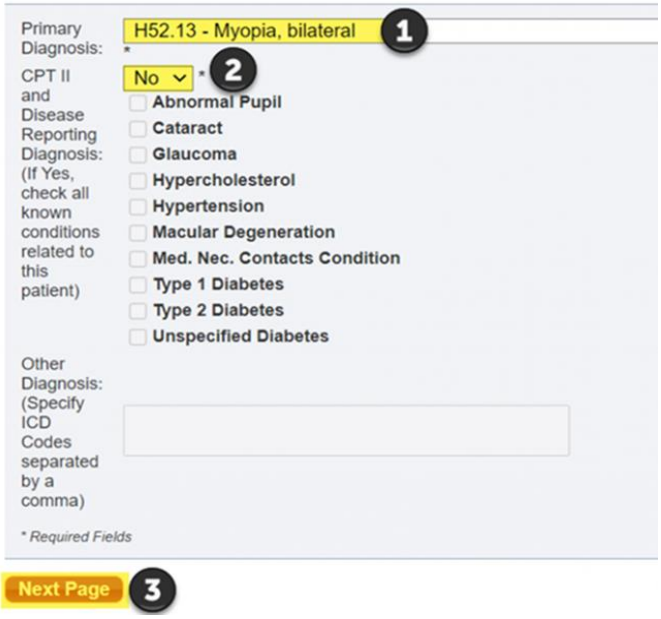
Select "**Primary Diagnosis**."

Step 4

Select "**Yes**" or "**No**" for CPT II and Disease Reporting. If "Yes" is selected, at least 1 of the diseases listed must be checked to continue with the filing process.

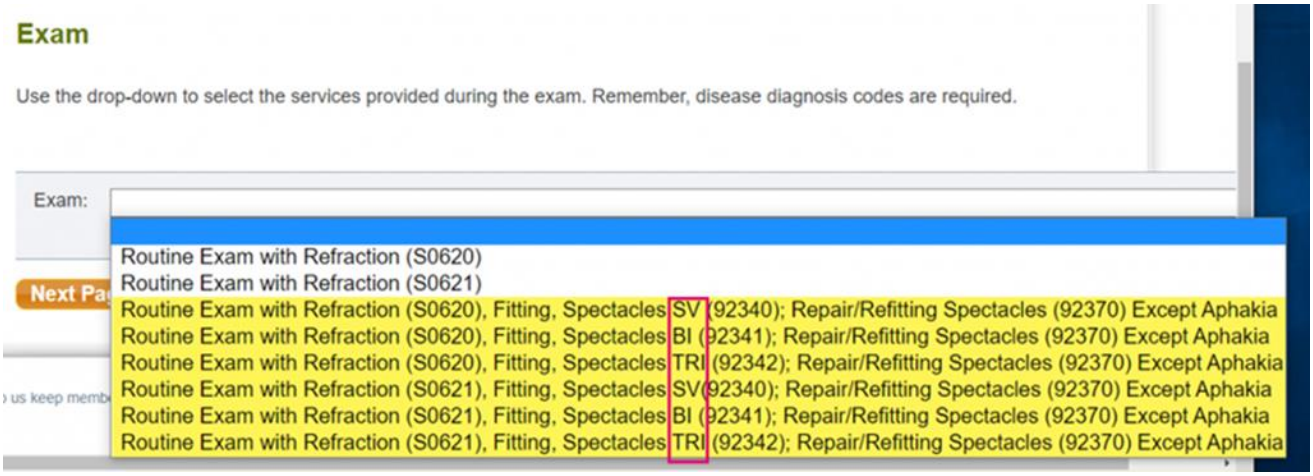
Step 5

Click "**Next Page**."



Step 6

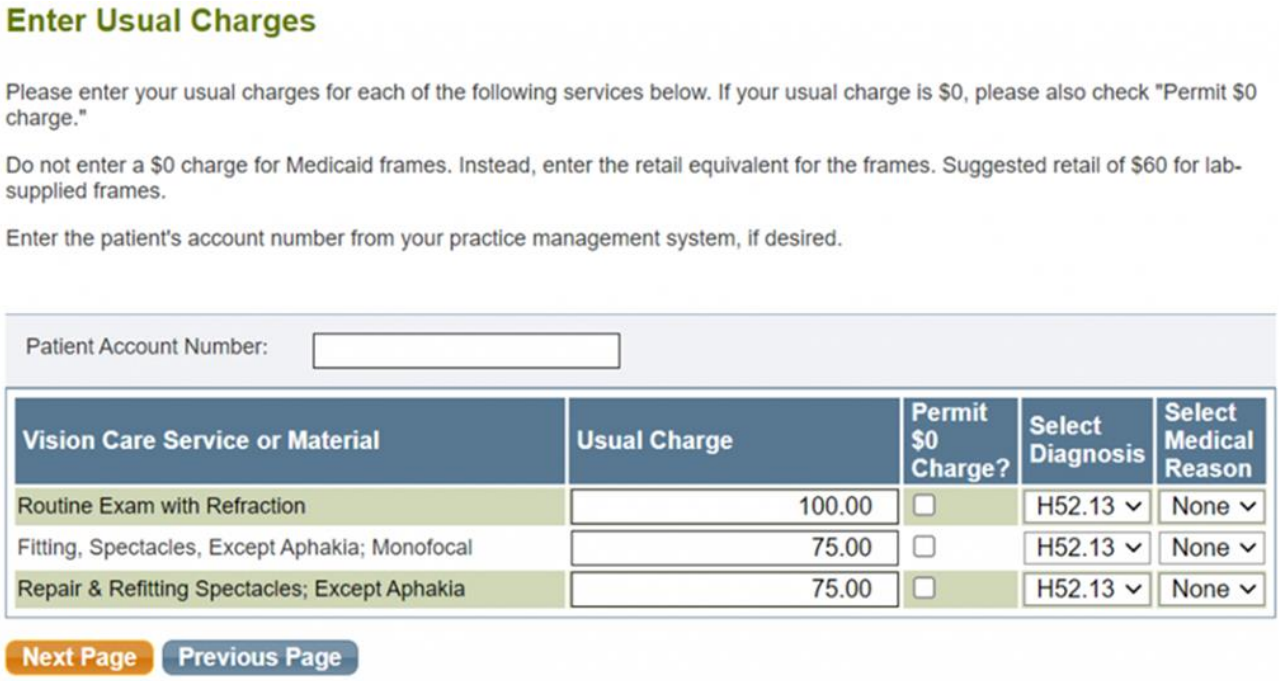
You will have the option to select only "**Routine Exam**", if they only provided an exam.



Important note

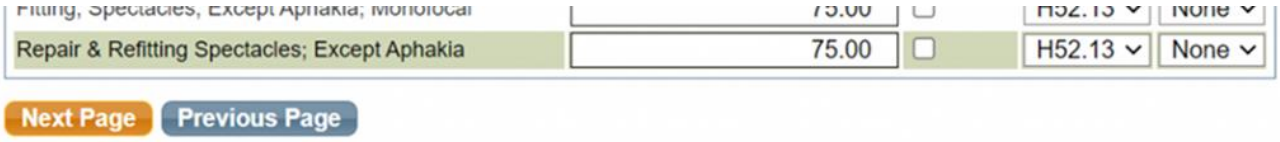
If BOTH a Routine Exam was provided AND glasses were ordered from the Nash Optical lab, **you must select 1 of the options that includes "Fitting, Spectacles Except Aphakia" depending on the type of lens dispensed (SV, BI, TRI).**

As long as an option was selected that includes "**Fitting, Spectacles**", you will be presented with a line to enter a retail charge on the Usual Charges screen.



Step 7

Enter **FRAME** retail on **Repair & Refitting Spectacles; Except Aphakia** line.



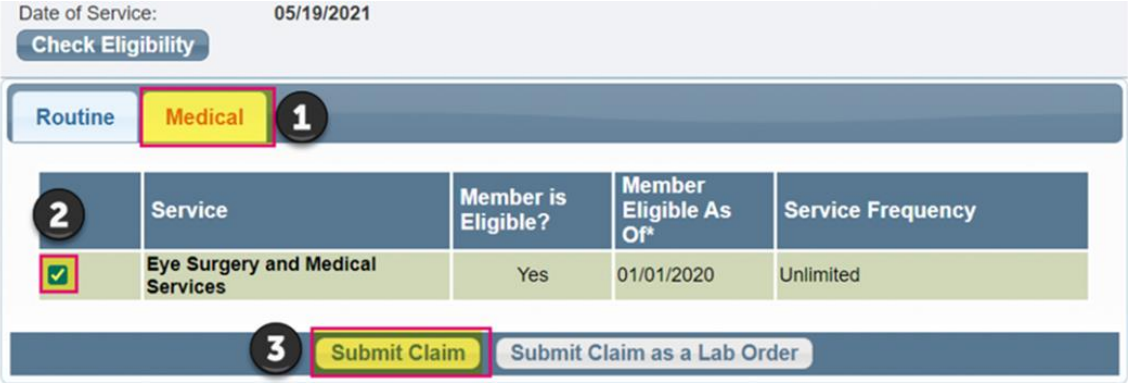
Step 8

Enter **LENS** retail on **Fitting, Spectacles, Except Aphakia** line.

How to file for glasses dispensing ONLY

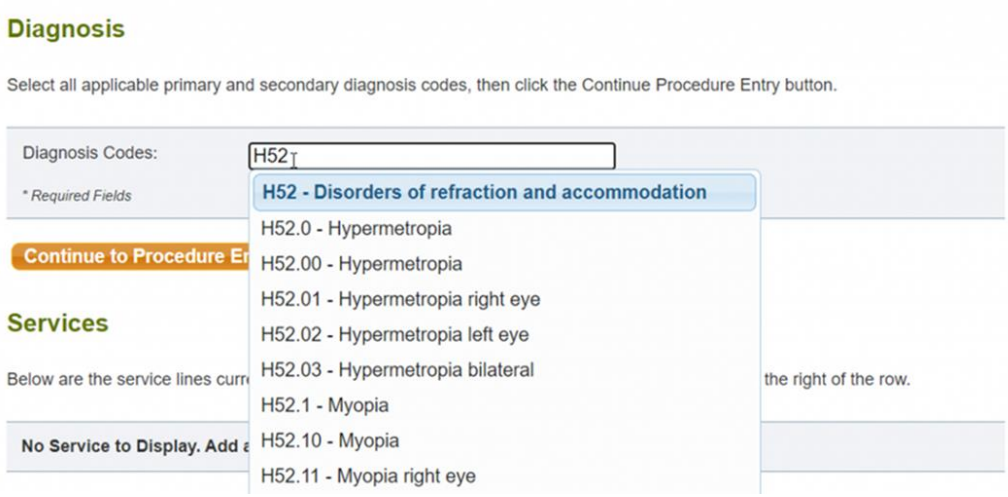
Step 1

If you did not provide the exam and are only dispensing glasses ordered from Nash Optical lab, you must file for the glasses dispensing fee **under the Medical tab**.



Step 2

On the Diagnosis screen, start typing the diagnosis code and select 1 from the list.



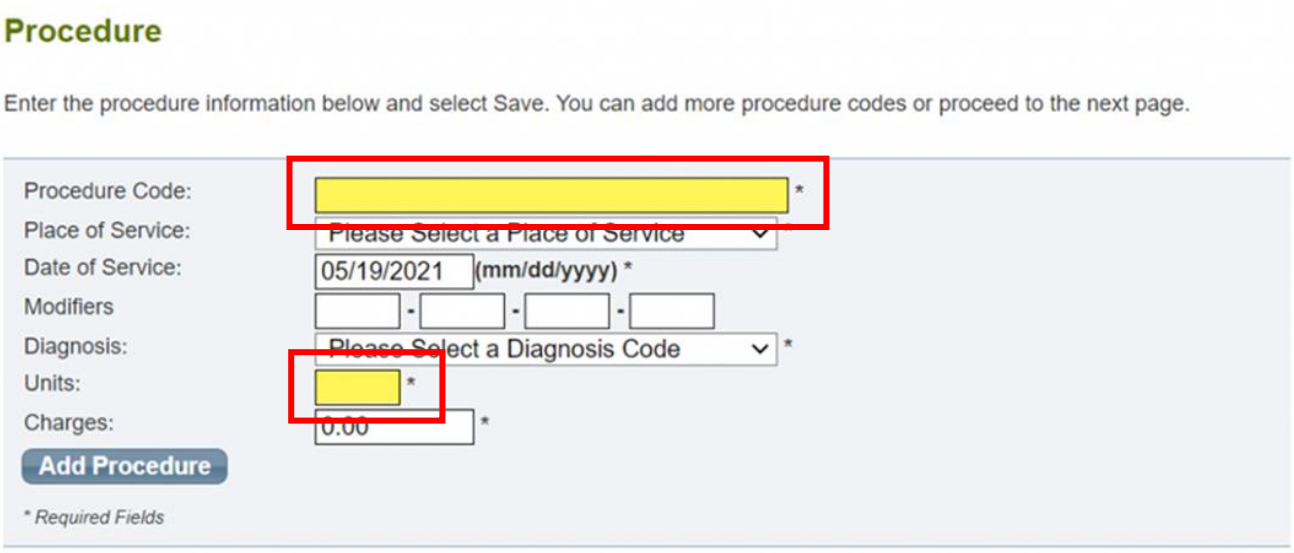
Step 3

Click the "**Continue to Procedure Entry**" button.

Step 4

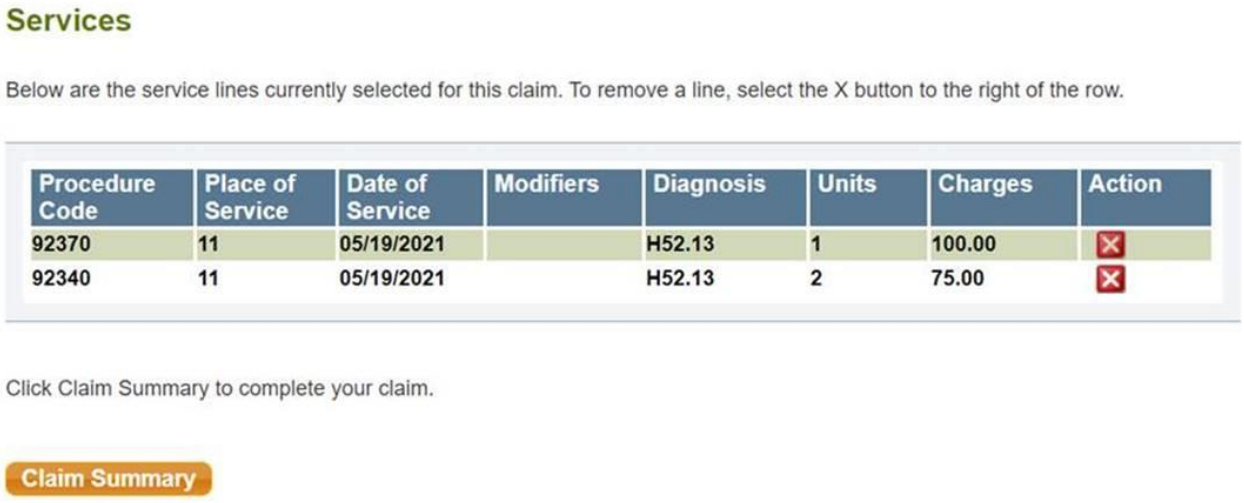
On the Procedure screen, enter the Procedure Codes and Units as follows:

Service	Codes	Units
Frame	**92370** - Repair & Refitting Spectacles; Except Aphakia	1
Single Vision Lenses	**92340** - Fitting Spectacles, Except Aphakia; Monofocal	2
Bifocal Lenses	**92341** - Fitting Spectacles, Except Aphakia; Bifocal	2
Trifocal Lenses	**92342** - Fitting Spectacles, Except Aphakia; Multifocal, Other Than Bifocal	2



Example

Example of both frame and single vision lenses entered:



Step 5

Click the "**Claim Summary**" button.

The Point of Sale screen displays summarizing the claim:

Step 6

Click "**Submit Claim**."